



Field Operations Update

- 4Rs of Membership (Recruitment, Retention, Renewals, Reinstatement)
 - > PLS, New Member Campaign, Renewal Process
- Membership Revenue Model (pathway scheduling)
- Forming a New Chapter
- Annual vs Event Sponsorships
- Projects & Dates



Recruitment:

- Support chapter's local opportunities
 - (Chapter 13 American Society of Civil Engineers conference)
- Emails to non-IRWA members who participate in IRWA courses.
 - o 2019 we've had 745 non-members take a classroom course
 - Do you know you could save on your next IRWA class?
 - 1day savings \$65 2day \$105 3 day \$145
- Outreach to organizations with potential membership opportunities (PLS)
- New Member Acquisition Campaign



Recruitment:



Mission: Training Landmen Professionals 20 courses/workshops. \$200 - \$2500 tuition.



Member Acquisition Campaign

Recruitment

NEW MEMBER ACQUISITION CAMPAIGN

YOU DON'T WANT TO MISS THIS!

WHAT IS THIS CAMPAIGN ABOUT?

This brand new campaign provides support for a Chapter Member Recruitment event during the month of October.

WHEN?

This pilot will commence October 2019

HOW TO QUALIFY

chapter membership chairs organize an after-work recruitment event during the month of October;

book the event and notify HQ and begin marketing prior to **September 2019**:

IRWA applications and marketing material must be readily available at the event;

collect contact information of attendees and share roster with HQ.

EXTRA PERKS

HQ will sponsor up to \$300.00 for your planned event;

the \$25.00 application fee will be waived for all NEW applications submitted from this event.

\$25.00 referral for members who brought a NEW member will be awarded in the form of a \$25 credit toward your renewal.

HOW HQ CAN HELP?

Need financial Assistance? HQ will sponsor up to \$300.00 for your planned event:

HO provides 1 free membership to any Chapter with 3 or more;

applications during the month of October

help create a sharable flyer for your Chapter;

help promote the event through emails and social media; provide contact information of former members

Please contact <u>Tim Drennan</u> and/or <u>Jaime Rose Tieu</u> for more information and assistance with your event! We can't wait to hear from you!

Participating Chapters:

C3 C12 C4 C20 C38 C36 C48

C74 C10 C37 C6 C49 C79



Retention:

- Strong customer service focus
 - Immediate: Got It! On It! Stand By!
 - Thorough: Answer with the background.
 - o Follow Up: Anything else we can do for you?

Renewal:

IRWA Membership team and Field Operations have developed a process that works.

Renewal Process:

- Train Membership Chairs of the process.
- Series of emails for chapters to use. In addition to HQ emails.
- Monitor and share chapter renewal status.

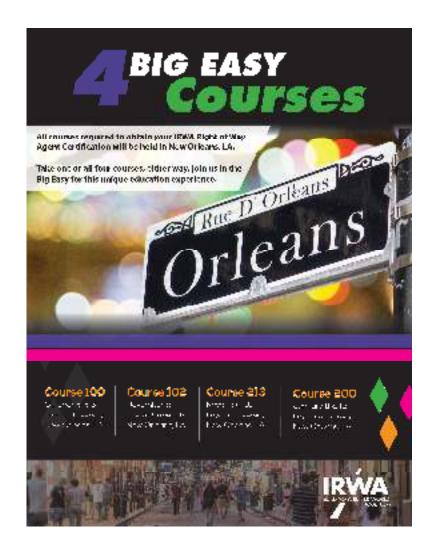


Reinstatement:

- We want you back campaign.
 - o Starts in April
 - o Reinstates 100 150 dropped members. (approx. \$28K in recovered dues).
 - o Learn why members left.



Pathway Scheduling and Membership Revenue Model Pilot - Recap



Approach:

HQ hold courses. C43 focus on membership HQ incentivize C43 for Membership

Results:

HQ held 3 RWA courses NET \$1,322.85 C43 membership incentives \$2,380.00 Total loss for HQ \$1,057.15

Takeaways:

If C43 holds courses ppl will come Scheduling the RWA pathway can work



RWA Approach

Months Courses Chapter 44 will offer all courses required to obtain your RWA in Las Vegas, NV during the Fall of 2018. Take one or all four of the required courses needed to acquire the IRWA RWA certification. Course 213 August 22 6 23 October 19. October M. R. November December 3 Springe Preserve The Pictra Hotel Springs Preserve Southwest Cas. 333 S Valley View Man Street 584: Spring Mountain Rd. 333 S Valley View. Las Vegas, NV Las Vegas, NV Los Veges, NV Line Vegus, NV

SR/WA Approach





RWA Pathway Approach





New Chapter Efforts

Pittsburgh ROW Group pitrowgroup.org

24 months (Sept 2017)32 events held14 attendees avg.7 IRWA members on avg.

Forming a Chapter Process:

- Minimum of four meetings over 12-18 months
- Roster of each meeting held unique attendees
- Field Operations Training
 - Chapter structure & Bylaws
 - Chapter elections or officers
 - Chapter committees
 - Membership/Education/PDC chairs role
 - Fiduciary Responsibilities
 - Chapter Financials: Treasurer & QB
 - Course Scheduling
- Form a potential board
- Present to IEC for conditional status
- 25 potential members in addition to board
- Present to IEC for official chapter status



Chapter Annual Sponsorships vs Events Sponsorships



CHAPTER 20 SPONSORSHIP PACKAGES 2019-2020

IRWA Chapter 20 is EXCITED to announce our sponsorship packages for 2019-2020! Sponsorship of Chapter 20 will afford your company a unique opportunity to showcase your services to hundreds of professionals in all facets of the right of way industry.

As a Sponsor, much of the money you donate will go directly back to the members, not just reducing the cost for the member luncheons but also directly supporting the growth of our Chapter by investing in our Young Professionals, helping them become valuable members and develop into Chapter 20 Leadership I You will be sponsoring a portion of the cost for a Young Professional to attend the IRWA Annual Education Conference. You will also be contributing to scholarship(s) for student(s) from the Real Estate, Land Survey and Community Development or other specific majors approved by the Board each fiscal year. This will not only provide students with a valuable contribution to their education but also with networking opportunities if they choose to become a student member of Chapter 20, perhaps even a right of way career in the Real Estate or Land Surveying field. Calhing new, young members will help our Chapter grow membership and additional opportunity to our existing members by keeping us integrated with the younger generation.

<u>NEW THIS YEAR:</u> Chapter 20.3 hosting the 2020 Region 3 Spring Forum and the 2020 RWA Annual -ducation Conference in Minneapolis, MNI We are excited about this opportunity and have built in recognition at these events for all level sponsorships. This is your opportunity to support Chapter 20 and Region 3 in many ways to help in ake it a huge success and get people excited for Minneapolis in 2020 You will also be providing unon for the education classes that Chapter 20 holes this fiscal year.

Sponsorship package selection will be available via Chapter 20's website for a limited time only starting June 3 through July 1, 2019.

A limited number of packages are available for purchase at the top three sponsorship levels Platinum, Gold and Silver. The first company to select and pay for their preferred package is the first to get it- it is a race to the finish line!

Don't miss this valuable opportunity to become a sponsor of Chapter 20 and get your company the recognition they deserve!

Please contact the Chapter 20 Advertising Committee Chair for additional information. Thank you!



Chapter Annual Sponsorships vs Events Sponsorships

| At Large Spring Forum + Spring Forum + Social Media Sponsors Only Syno Only Syno Syno Syno Syno Syno Syno Syno Syn | Bronze \$1000 | Silver \$1500 | Gold \$2500 | Platinum \$4000 | Package Levels |
|---|---|--|--|--|---|
| net of the ctil | Unlimited | ø | 4 | 2 | Packages Available |
| | 4 | • | _ | • | Company Ad & Logo in Newsletter & on Website |
| | ~ | ~ | ~ | _ | E-Blast & Social Media in July |
| | ~ | ~ | ~ | ~ | Table Tent/ Flyer |
| | Framed Certificate | Framed Certificate | Framed Certificate | Engraved Plaque | Special Recognition |
| Spring Forum + Social Media Blasts at Forum & Conference times anly | Spring Forum + Social Media Blasts | Ch. Meeting Presentation + Spring Forum + Social Media Blasts | Ch. Meeting presentation + Spring Forum + Social Media Blasts | Oh. Meeting presentation + Spring Forum + Social Media Blasts | Company Promotion |
| | Sponsor at the "All Sponsors" meeting in October | Combined on remaining meeting | Second & Third Choice shared meetings (Sept, Jan, Mar, May) | First Choice on shared meeting (Sept, Jan, Mar, May) | Designated Member Meeting |
| | Sponsor of Lunch at an IRWA Ch. 20 class | Sponsor of Lunch at an IRWA Ch. 20 class | Sponsor of lunch at an IRWA Ch. 20 class | Sponsor of Lunch at an IRWA Ch. 20 class | IRWA Class Free Lunch |
| | \$25 Discount | \$50 Discount | \$75 Discount | FREE | MnDOT Social Hour Booth |
| | Finnegan Fun Run shirt sponsor | Finnegan Fun Run shirt sponsor | Finnegan Fun Run Shirt sponsor | Logo on all volunteer shirts + One free conference registration + Finnegan Fun Run shirt sponsor | 2020 Minneapolis, MN Annual Education Conference |
| | *Up to 10% of Sponsorship Money (Limit 2) | **Up to 20% of Scholarship Money (Limit 2) | **Up to 30% of Scholarship Money (Limit 2) | ***Up to 40% of Scholarship Money (Limit 2) | College Student Scholarships & Outreach Meeting |
| | 4 | 4 | 45 | 45- | Free Lunch Vouchers |
| FORUM SPONSORS Your company name will be included on al Spring Forum communications and promotional items | \$PONSORS For Spring Forum snacks, beverages, etc. + logo on all forum communications & promotional Thems | SPONSORS For SpringForum breakfast + logo on al Forum communications and promotional items | SPONSORS For Spring Forum lunch + logo on all Forum communications & promotional items | SPONSOR For Spring Forum event+ logo on all forum communications & promotional items | 2020 Spring Forum Sponsor |

Chapter Annual Sponsorships vs Events Sponsorships

| Company Ad & Logo | The sponsoring company's corporate ad will be published in G issues of North Star News and the sponsoring company's logo and link to their website will be posted to Chapter 20 website for 12 months | f North Star News and the sponsoring company's logo and link to thei | website will be posted to Chapter 20 website for 12 months. |
|---|--|---|--|
| E-Bleat & Social Media | E-Blast recognition of each sponsorship commitment will be sent to all active Chapter 20 members, posted to Niember Network and to Chapter 20 social media | active Chapter 20 members, posted to Member Network and to Cha | iter 20 social media. |
| Table Tent | Table tents with company logos will be displayed at 6 member meetings showing their sporsorship level of commitment | gs showing their sponsorship level of commitment. | |
| Special Recognition | Verbal recognition from Chapter President and special recognition item presented at designated member meeting | n presented at designates member meeting. | |
| Company Promotion | The sponsoring company will have an opportunity to speak about their company for a designated amount of time at the member meeting assigned to their sponsorship level and distribute company brochure and/or promotional materials to the attending members. Your company will also be recognized for sponsoring Chapter 20 on all of our social media sites during your sponsorship month. All sponsors will be recognized in September at the College Outreach meeting. | r company for a designated amount of time at the member meeting a ur company will also be recognized for sponsoring Chapter 20 on all or eting. | signed to their sponsorship level and distribute company four social media sites during your sponsorship morth. All |
| Designated Member Meeting | Designated member meetings will be determined based on sponsorship level. The member meeting will be offered at a reduced cost to members thanks to your sponsorship | ip level. The member meeting will be offered at a reduced cost to me | nbers thanks to your sponsorship. |
| RWA Class Free Lunch | All class participants will receive one free lunch for attending an IRWA class | dass. | |
| MnDOT Social Hour Booth | MnDOT Right of Way Professional's Workshop Social Hour Booth Registration Fee will be offered at a free or discounted rate | stration Fee will be offered at a free or discounted rate. | |
| Annual Education Conference Scholarships | Contribute to the cost to send RWM Chapter 20 members to the Annual Education Conference in Minneapolis, AM | al Education Conference in Minneapolis, MN. | |
| 2020 Minneapolis Annual Education Conference | Contribute to the cost of volunteer shirts, Frinegan Fun Run shirts. | | |
| Student Scholarships | Contribute to scholarships up to \$500 each to be awarded to a student currently studying Real State, Land Surveying, Community Development or another program approved by the Board each fiscal year. The student will be encouraged to become a Student Member of Chapter 20 and meet all scholarship guidelines/chieria bid out in the Scholarship Application. | t currently studying Real Estate, Land Surveying. Community Develop yer 20 and meet all scholarship guidelines (criteria laid out in the Sok | nent or another program approved by the Board each fiscal year darship Application. |
| Free Lunch Vouchers | Each sponsoring company will be given a designated number of free lunch vouchers for the meeting that they sponsor. Vouchers will only be valid for the company sponsored meeting | nch vouchers for the meeting that they sponsor. Vouchers will only b | valid for the company sponsored meeting. |
| Outreach Meeting | Contribute up to \$500 toward a special meeting to reach out to students or other professional groups to grow the Chapter membership. The \$500 will pay for or supplement the cost of furch for the potential members only. | n's or other professional groups to grow the Chapter membership. Th | e \$500 will pay for or supplement the cost of lunch for the |
| RWA Region 3 Spring Forum + Frinsegan at the Annual Education Conference | Chapter 20 will be hosting the 2020 Region 3 Spring Forum and all sponsors with be acknowledged as Forum sponsors for this event. We will also be hosting the finnegan Fun Nun as part of the 2020 Annual Education Conference and you will be promoted on the shirts for this event. | nsors with be acknowledged as Forum sponsors for this event. We wi event. | l also be hosting the Finnegan Fun Plun as part of the 2020 Annua |
| À La Carte available throughout the year | | | |
| | Newsetter Ad | Job Posting Website & Newsletter | Job Seeker Website & Newsletter |
| Member | FREE | FREE | REE |
| Non-Member | \$450 (6 issues) | \$30 (1.time) | \$30 (1-time) |



Projects:

- Member ID added to Member Profile page
- Access to your last 20 invoices on Member Profile page
- Choose Digital or Print ROW Magazine
- New registration link on bottom of each course page
- Removal of Chapter officer contact info from website (decrease spam)
- Website's Education tab fixed

Dates:

- President & Treasurer Training Call October 2, 2019 at 11am Central
- Membership & Education Chair Call October 3, 2019 at 11am Central



Questions?



Chapter Incentive Program

Growth, Renewal, Compliance goals stay the same.

Growth (5% & 10%): \$19,700.00 13 chapters

Compliance Uploads: \$ 9,075.00 69 chapters

Renewals (90% +): \$12,000.00 23 chapters

Hold a classroom course with an online version, receive revenue from online participants.

Online & Classroom (\$150/per): \$43,500.00 290 participants (36 chapters)

Chapter receives payment for any online course participant.

Online (\$10/per): \$26,790.00 2,679 participants

<u>Increase classroom participant count by 10%+. Educ Chair receives \$500 for Fall Forum attendance.</u>

Education Chair* (\$500/per): \$5,000.00 10 chapters

*Membership Chair or Chapter Officer

Total: \$116,065.00